

General

I have sent in the filled proposal form and paid for my health insurance policy. When will I receive my policy document and health cards?

Generally, once you have submitted the proposal form and medical tests if required and made payment, you receive your policy on email within 2 working days and another 2- 3 days for the hard copy through courier.

The health cards may take longer as they are sent directly by the TPA and it may take about a month. If you still do not receive the cards , do send us a mail so that we can follow up with the insurance company.

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