

Claim Process

How are the “Customary and Reasonable” charges determined for specific expenses that might be incurred here in USA? Do you have a list of the customary and reasonable charges that would apply here for common types of treatment?

"Reasonable & Customary charges" means the charges for services or supplies, which are the standard charges for the specific provider and consistent with the prevailing charges in the geographical area of identical or similar services, taking into account the nature of the illness/injury involved. These are determined by the insurance company TPA.

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